



TO: All FHA-Approved Mortgagees and Servicers; All Other Interested Stakeholders in FHA Transactions

NEWS AND UPDATES

In this Announcement:

- Mortgagee Letter 2017-15: *Extension of Initial Disaster Foreclosure Moratorium for Properties in Specified Areas Impacted by Hurricanes Harvey, Irma, and Maria*
- Single Family Claims: Suspended Claim Dashboard
- Training Opportunities

See below for details.

Extension of Disaster Foreclosure Moratorium

Today, the Federal Housing Administration (FHA) published [Mortgagee Letter 2017-15](#), *Extension of Initial Disaster Foreclosure Moratorium for Properties in Specified Areas Impacted by Hurricanes Harvey, Irma, and Maria*. This Mortgagee Letter (ML) communicates specific guidance for the extension of the foreclosure moratorium for FHA-insured properties in the U.S. Department of Homeland Security's Federal Emergency Management Agency (FEMA)-designated Individual Assistance Areas that are located within the Presidentially-Declared Major Disaster Areas for Hurricanes Harvey, Irma, and Maria. The extension of these three initial moratoriums applies to the initiation of foreclosures and foreclosures already in process.

[Quick Links](#)

- Review Mortgagee Letter 2017-15 and all other Mortgagee Letters at:
https://www.hud.gov/program_offices/administration/hudclips/letters/mortgagee

Single Family Claims: Suspended Claim Dashboard

Today, the Federal Housing Administration (FHA) is announcing the implementation of the "Suspended Claim Dashboard" in P260/Yardi, which is currently available for use. This dashboard will allow servicers to upload suspended documentation as an alternative to mailing hard copy documents to the Department of Housing and Urban Development (HUD), thus increasing efficiency and limiting the amount of paper used.

Servicers needing additional assistance with accessing or using the dashboard should contact FHA_SFClaims@hud.gov for instructions.

[Quick Links](#)

- View FHA Single Family Housing Policy Handbook 4000.1 at:
http://portal.hud.gov/hudportal/HUD?src=/program_offices/housing/sfh/handbook_4000-1

Training Opportunities

Webinar Title: **Webinar I: Overview HUD Early Delinquency Activities and Loss Mitigation Programs (NEW)**

Date/Time: Wednesday, October 25, 2017 – 2:00 PM to 4:00 PM ET

Event Location: On-line Webinar - No Fee

Registration Link: <https://attendee.gotowebinar.com/register/1736615229736551171>

Description: The Federal Housing Administration's (FHA) National Servicing Center will provide an overview of FHA-approved servicer requirements to include: early delinquency activity; timelines; general loss mitigation; evaluation of the borrower's financial condition; and collection best practices.

Special Instructions: This webinar is open to FHA-approved servicers and FHA-approved housing counselors. A valid company email address and the FHA 5-digit Lender and/or Agency ID are required at the time of registration. For additional information, please e-mail: stacey.a.brown@hud.gov

Webinar Title: **Webinar II.1: HUD Loss Mitigation – Option Priority Waterfall, Forbearance Plans and Special Forbearance Option (NEW)**

Date/Time: Wednesday, November 1, 2017 – 2:00 PM to 4:00 PM ET

Event Location: On-line Webinar - No Fee

Registration Link: <https://attendee.gotowebinar.com/register/2470449081323577091>

Description: The Federal Housing Administration's (FHA) National Servicing Center will review FHA's option priority waterfall and the process steps to be followed when evaluating owner-occupant borrowers for home retention options. This webinar also covers guidance on the use of informal and formal forbearance repayment plans; how to review, qualify, and process the special forbearance unemployment home retention option; and the actions required to comply with HUD guidance as stipulated in the *Single Family Housing Policy Handbook* 4000.1.

Special Instructions: This webinar is open to FHA-approved servicers and FHA-approved housing counselors. A valid company email address and the FHA 5-

digit Lender and/or Agency ID are required at the time of registration. For additional information, please e-mail: stacey.a.brown@hud.gov

Webinar Title: **Webinar II.2: HUD Loss Mitigation – FHA HAMP Option (NEW)**

Date/Time: Wednesday, November 8, 2017 – 2:00 PM to 4:00 PM ET

Event Location: On-line Webinar - No Fee

Registration Link: <https://attendee.gotowebinar.com/register/3688473768922711811>

Description: The Federal Housing Administration’s (FHA) National Servicing Center will provide guidance on HUD’s FHA-HAMP Loss Mitigation Home Retention Option. Topics include: how to review, qualify, and use the calculations in HUD’s loss mitigation option priority waterfall to determine which, if any, FHA-HAMP option is most appropriate; and the actions required to comply with HUD guidance as stipulated in the *Single Family Housing Policy Handbook* 4000.1.

Special Instructions: This webinar is open to FHA-approved servicers and FHA-approved housing counselors. A valid company email address and the FHA 5-digit Lender and/or Agency ID are required at the time of registration. For additional information, please e-mail: stacey.a.brown@hud.gov

Webinar Title: **Webinar III: HUD Loss Mitigation – Home Disposition Options (NEW)**

Date/Time: Wednesday, November 15, 2017 – 2:00 PM to 4:00 PM ET

Event Location: On-line Webinar - No Fee

Registration Link: <https://attendee.gotowebinar.com/register/2396079214332492035>

Description: The Federal Housing Administration’s (FHA) National Servicing Center will provide guidance on FHA’s loss mitigation home disposition options: the pre-foreclosure sale program and deed-in-lieu. Topics include: the features and benefits of each loss mitigation home disposition option; how to review, qualify, and process each option; and the actions required to comply with HUD guidance as stipulated in the *Single Family Housing Policy Handbook* 4000.1.

Special Instructions: This webinar is open to FHA-approved servicers and FHA-approved housing counselors. A valid company email address and the FHA 5-digit Lender and/or Agency ID are required at the time of registration. For additional information, please e-mail: stacey.a.brown@hud.gov

Resources

Contact the FHA Resource Center:

- Visit our online knowledge base to obtain answers to frequently asked questions 24/7 at: www.hud.gov/answers.
- E-mail the FHA Resource Center at: answers@hud.gov. Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALL-FHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

RESOURCE INFORMATION															
FHA INFO Archives:	Visit the FHA INFO Archives to access FHA INFO messages issued from 2012 to the present.														
Subscribe/Unsubscribe Instructions:	To subscribe to the Single Family FHA INFO mailing list you can use this link: FHA INFO or send a request by email to: answers@hud.gov Bulk subscriptions: To sign up your entire office or a large group, send the list of email addresses (in the format below) to: answers@hud.gov aaa@xyz.com bbb@xyz.com ccc@xyz.com To Unsubscribe follow the unsubscribe instructions on that page.														
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