

Use this website if you are a Title Company, Attorney, Bankruptcy Trustee or Borrower to submit payments for Partial Claims, Hope for Homeowners or Purchase Money Mortgage loans. **This site is NOT for paying other types of loans such as HECM, Nehemiah, EHLF, GNND, 235 Insured, or ACA Compliance/Enforcement.** If you are an FHA Servicer or Holder of Record who needs to make a payment, go to [Pay.gov - Single Family Notes Lender Entry Form](#).

1. Use the information in the table below to complete the form:

Field Name:	Input:
Entity Type	Choose the type of entity you are. Choices include: Title Company, Attorney, Bankruptcy Trustee or Borrower
Reason Code	Choose the type of payment you are making. In some instances, only 1 reason code will be available.
Entity Name	The name of your organization. If you are a borrower, enter your first and last name.
Address, City, State & Zip <i>Used in the event any funds need to be returned to you.</i>	Enter the mailing address, city, state and zip code of your organization. If you are a borrower, enter your mailing address, city, state and zip code.
Federal or Tax ID <i>Used in the event any funds need to be returned to you.</i>	Enter Federal or Tax ID for your organization. If you are a borrower, DO NOT enter your Social Security Number. Enter all ones instead (11-111111)
Contact Telephone <i>Used in the event we need to reach you regarding your payment</i>	Enter a valid telephone number at which you can be reached.
Contact Email <i>Used in the event we need to reach you regarding your payment</i>	Enter a valid email address at which you can be reached.
Case Number <i>Must be 10 digits long plus the dash. If your case number is less than 10 digits, add zeros to the end of the case number. 123-4567000</i>	Enter the FHA Case number for which you would like to make a payment. If you don't know the FHA Case number, contact the current servicer.
Borrower's Last Name	Enter the last name of the Borrower
Transaction Amount	Enter the payment amount

2. Click Continue.
3. Attach any supporting documentation, if needed, then click Next.



ONLY TXT AND PDF FILE TYPES ARE ALLOWED

4. Complete the Payment Information and review the transaction details, then click Review & Submit Payment.



PAYMENTS CAN ONLY BE MADE FROM CHECKING OR SAVINGS ACCOUNTS. CREDIT CARD, PAYPAL AND OTHER FORMS OF PAYMENT ARE NOT ACCEPTED AT THIS TIME.

5. Review the payment information.
6. Review the Authorization and Disclosure Statement. If you agree, check the box. If you do not agree, payment cannot be submitted.
7. Click Submit Payment.
8. Once your payment is submitted, you can print a payment confirmation. An email will also be sent to the email address entered on the payment form and any email entered in the CC field.



TRANSACTIONS REJECTED FOR NON-SUFFICIENT FUNDS (NSF), WILL BE PRESENTED FOR PAYMENT ONE MORE TIME. IT IS UP TO YOU TO MONITOR YOUR BANK ACCOUNT TO ENSURE THE PAYMENT PROCESSES SUCCESSFULLY. AN ACH DEBIT TRANSACTION CAN TAKE APPROXIMATELY 1-3 BUSINESS DAYS TO SETTLE.

Questions?

- Pay.gov technical issues: Use the Contact Us section on the pay.gov website
- Pay.gov form completion: Contact sfdaterequests@hud.gov
- Payoff Letter: Use the contact information listed on the letter